

1 Fill in your account details

- Individual Account Business Account Joint Account ▶

! For Joint Account, please complete a separate form for each account holder.

Account Name (as per our records) _____

NRIC/Passport/Business Registration no. _____

Contact Details

Mobile no. _____
 + () _____
Country code

Home no. _____
 + () _____
Country code

Office no. _____
 + () _____
Country code

Email Address _____

2 Fill in your type of request

- New OTP token required** (for lost or faulty OTP token) ▶ Replacement fee of S\$20.00 applies.
 ▶ If your token is faulty, have it returned to us with this application and the replacement fee will be waived.
- Change of OTP token** (e.g. from SMS token to Hardware token.) ▶ Replacement fee of S\$20.00 is applicable for the 2nd and subsequent issuance of new Hardware Tokens.
 ▶ SMS token option is not available for Business Account


Please select your OTP token:

Hardware token

I/We want to use my/our **rectangular-shaped** OCBC Bank token as the OTP token for accessing my/our iOCBC account.
 ▶ Not available for Business Account

! Please fill in your token serial no. (**Mandatory**) (shown at the back of your token): _____

I/We want to receive a **new** token for accessing my/our iOCBC account. (New Hardware token will be delivered to the address per our record. To receive your Hardware token at an alternate address, please complete Section 4.)



SMS token ▶ Not available for Business Account

I want to use my mobile number below as my SMS token.

+ () _____
Country code

! 1. SMS usage may incur charges. Please check with your overseas mobile operator.
 2. For Malaysia mobile number, please enter '6' as the country code followed by the 10 digits phone number. E.g. '6' 012 1234567.

3 Choose your payment mode

I/We hereby:

- enclose a cheque no. _____ for replacement fee of S\$20.00;
- authorise OSPL to debit the replacement fee of S\$20.00 from my/our existing GIRO linked OCBC Bank Account;
- authorise OSPL to debit the replacement fee of S\$20.00 from my/our trust account held with OSPL.

4 Complete your delivery address

▶ This field is used only for an one time redirection of your password and/or Hardware token to an alternate address. If you wish to inform us of a change in your mailing address in respect of any or all of your account(s) (whether held alone or jointly), please complete and submit a separate Updating Address Form. Delivery is dependent on postal service and destination (processing will take about 7 working days)

Delivery Address:

_____ Postal code: _____

Correspondence Officer ▶ For Business Account only

5 Declaration and Agreement

- I/We agree to abide and be bound by the OSPL Standard Trading Terms and Conditions, which I/We have read and any amendments, alterations and additions thereto as may be from time to time be made. A copy of OSPL Standard Terms and Conditions is available at OSPL service counter and www.iocbc.com. I/We consent to disclosures as provided therein and agree that all payments be debited from my/our account(s) with you.
- Without prejudice to the OSPL Standard Trading Terms and Conditions or any terms and conditions or agreement(s) entered into and/ or agreed between me/ us and OSPL, I/ we expressly authorize and permit OSPL to divulge, reveal or disclose any information relating to (a) me/ us, (b) my/ our account(s) opened by and/ or maintained with OSPL (whether held alone or jointly), (c) any transaction or dealings between me/ us and OSPL, (d) this application, (e) the status and/ or any other information or particulars in OSPL's records which arise out of or in connection with this application, (f) any services granted to me/ us by OSPL, and (g) any other information deemed necessary by OSPL, to any person at any time and from time to time, including but not limited to Oversea-Chinese Banking Corporation Limited ("OCBC"), and any of OCBC Bank's subsidiaries, branches, agents, correspondents, agencies or service vendors, suppliers or providers.

Signature of Client/ Authorised Signatories

Company Stamp (if applicable)

Signature of Verifying Officer (OTC / SV)

Date

For Official Use					
CS	Multiple a/c no:	Existing OTP: <input type="checkbox"/> No <input type="checkbox"/> Yes: SMS /HWT /OCBC	Existing iOCBC: <input type="checkbox"/> No <input type="checkbox"/> Yes	Checked by/ Date:	Remark(s)
ASD	HWT Serial No:	SMS Token tagged: <input type="checkbox"/> No <input type="checkbox"/> Yes	Processed by/ Date:	Checked by/ Date:	Remark(s)