

1 Your Particulars (As in our Records)

Name of Account Holder *For joint account holders, please complete separate forms individually*

NRIC / Malaysian IC / Passport no.

Account number(s)

2 Your Request(s)

Please tick 1 or more option(s) applicable to you:

- I wish to reset my password **OR** I wish to apply for an iOCBC Trading Platform Access

Delivery address for new password

Let us know if you need your password to be mailed to an alternate address. This is a one-time use only and your address will not be updated in our records.

- I wish to replace my Hardware Token as I have misplaced it, or it has run out of battery

You will be automatically enrolled in SMS verification to receive OTPs (one-time passwords) as we no longer issue Hardware Tokens.

3 Quick Update of Your Particulars (This will be updated if it differs from our records)

Mobile number *(OTP will be sent to your mobile number stated)*

Home number

+ ()

+ ()

Email address

For update of any other particulars, please complete and submit another form: Particulars Update and Reactivation Form.

4 Your declaration and agreement

- I agree to abide and be bound by OCBC Securities Private Limited ("OSPL") Standard Trading Terms and Conditions, which I have read, and any amendments, alterations and additions thereto as may be from time to time be made. A copy of OSPL standard Terms and Conditions is available at portal.iocbc.com/TC
- I confirm that all the information I have provided is true, accurate and complete and I have not withheld any information. I undertake to keep OSPL informed in writing, within 30 days, of any changes in circumstances that may cause any of the information in this application to become incorrect or incomplete and also undertake to provide any other additional information as may be required by OSPL and/or applicable law.
- I hereby unconditionally and irrevocably agree with OSPL that I shall not hold OSPL responsible for any loss or damage suffered by me arising out of or in connection with: (a) any of my above request(s) ; (b) my failure to furnish OSPL with true accurate and complete information such that OSPL is unable to carry out in part or in full any of my requests or instructions, and/or (c) otherwise arising in any other way whatsoever out of any of my above request(s). In addition, I also agree to fully indemnify and hold harmless OSPL at all times from and against all actions, proceedings, claims, demands, charges, damages, payments, costs, expenses, losses and other liabilities of whatever nature which OSPL may at any time and from time to time sustain, incur or suffer arising out of or in connection with (a) of OSPL acceding to any of my above request(s); (b) OSPL relying or acting upon any untrue, inaccurate and incomplete information furnished by me, and/or (c) otherwise in connection with or arising in any other way whatsoever out of, such request(s).
- Without prejudice to the OSPL Standard Trading Terms and Conditions or any terms and conditions or agreement(s) entered into and/or agreed between me and OSPL, I expressly authorise and permit OSPL to divulge, reveal or disclose any information relating to (a) me, (b) my account(s) opened by and/or maintained with OSPL (whether held alone or jointly), (c) any transaction or dealings between me and OSPL, (d) this application, (e) the status and/ or any other information or particulars in OSPL's records which arise out of or in connection with this application, (f) any services granted to me by OSPL, and (g) any other information deemed necessary by OSPL, to any person at any time and from time to time, including but not limited to Oversea-Chinese Banking Corporation Limited ("OCBC Bank"), and any of OCBC Bank's subsidiaries, branches, agents, correspondents, agencies or service vendors, suppliers or providers.
- I/we agree and consent to OSPL's (i) Data Protection Policy, (ii) FATCA Policy and (iii) CRS Policy, available at <https://portal.iocbc.com/help-and-support/Policies.html> or upon request, which may require reporting information supplied by me to relevant tax authorities.

Signature of Account Holder

Date:

For OSPL's Use Only								
CS	Multiple Account(s)	Existing OTP <input type="checkbox"/> No <input type="checkbox"/> Yes (SMS / HWT)	Existing OTP <input type="checkbox"/> No <input type="checkbox"/> Yes	<input type="checkbox"/> No CIC	ASD	SMS Token tagged <input type="checkbox"/> No <input type="checkbox"/> Yes	Processed By/Date:	Checked By/Date: