

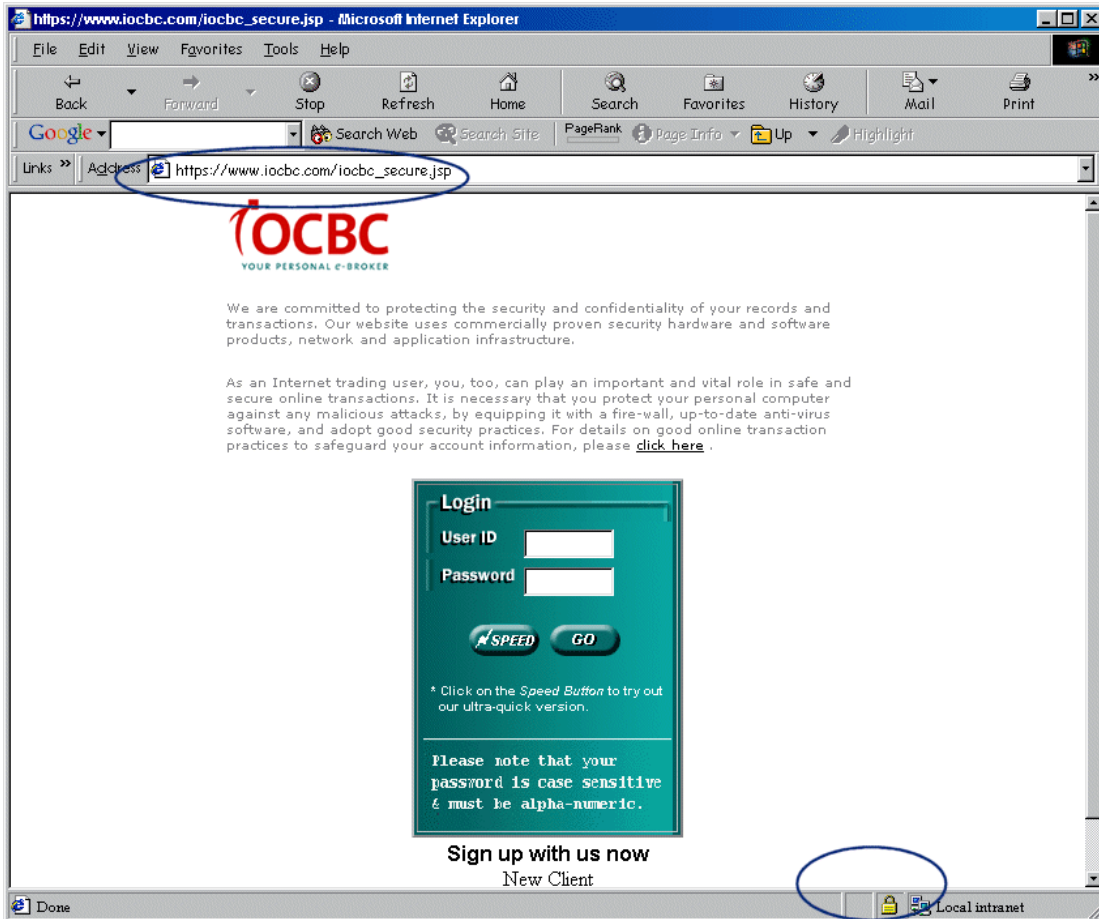
SECURITY TIPS ON EMAIL AND OTHER NEW THREATS

With the Email emerging as an increasingly important communication tool, it is critical to take precautionary measures against cyber frauds.

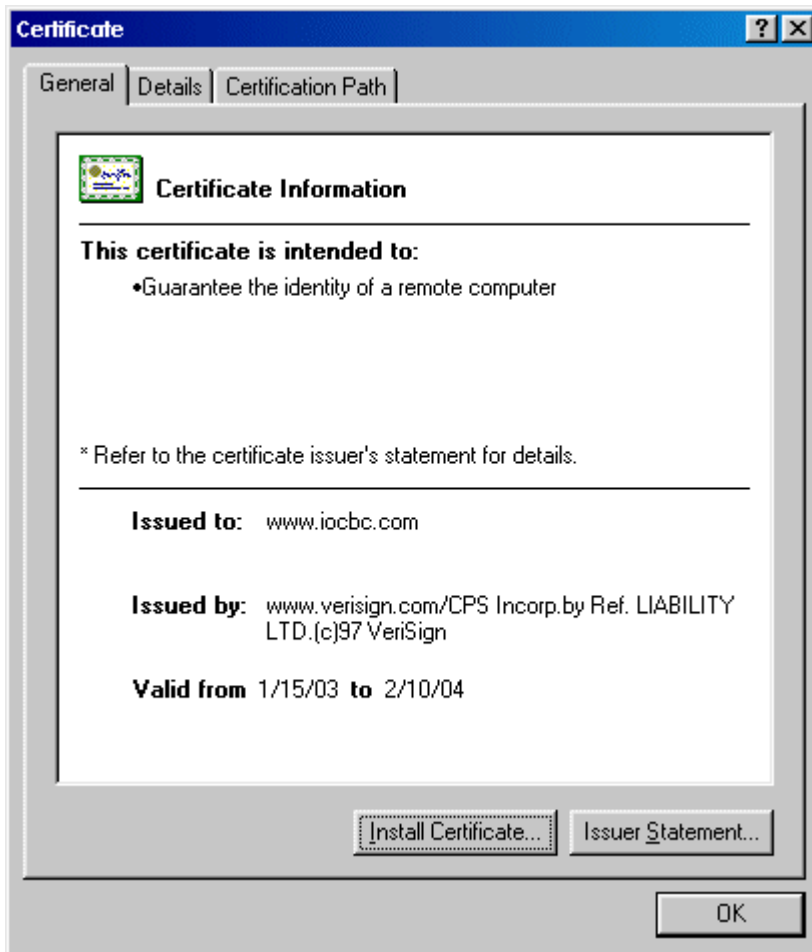
- Be wary of:-
 - any false e-mail address, logo or graphic designed to mislead you into accepting the validity of any email or website;
 - any fake domain name which appears to be an OCBC Securities website or the website of any other financial institution;
 - any hyperlink to any fake website;
 - any embedded form in any email; or
 - or any other technique or method designed to mislead you or trick you into providing personal details, such as your Internet Trading user name or password, or any other sensitive information or downloading a virus.
- Never access iOCBC Internet Trading from a link in an email.
- You should personally enter the domain name of OCBC Securities (currently only www.iocbc.com) into your browser when logging onto the OCBC Securities Internet Trading website. You should not accept links or redirections from websites (other than the websites of the OCBC Bank Group) or media for the purpose of logging onto OCBC Securities Internet Trading website.
- Be assured that OCBC Securities will never request for any confidential information, including your Internet Trading, user names or passwords, via a non-secured email.

- Be aware of Phishing. Phishing is the term coined by hackers who imitate legitimate companies in e-mails to entice people to share passwords or credit-card numbers. Before entering your user names or passwords, you should always ensure that the website you are visiting belongs to OCBC Securities. This can be verified by the URL displayed in your browser as well as the name of OCBC Securities in its digital certificate. This precaution will ensure that you are not revealing your OCBC Internet Trading user names or passwords, to a website other than OCBC Securities.

Always check that our website address changes from http:// to https:// and a security icon, usually in the form of a lock or key, appears when authentication and encryption is expected.



Double click on the "Padlock" or "Key" and a new window will pop-up. This Certificate will ensure the authenticity of the website.



Ensure the following on the Certificate:

- The Certificate is issued to www.iocbc.com
- The Certificate is issued by Verisign
- The Certificate has a valid date
- You are encouraged to delete junk mail, chain mail or any other unsolicited email. Do not open email attachments from strangers.
- If you discover or believe that there are fraudulent e-mails, fake websites or other scams directed at you or any other customer of OCBC Securities, please notify OCBC Securities Contact Centre immediately at 1800 – 338 8688 or send email to [e_services@iocbc.com](mailto:services@iocbc.com).
- Contact Centre Operating Hours: Monday – Friday (8.30am to 7.00pm).

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